

# Returns Form

**Returns Address:**  
3 Peaks Cycles LTD  
Market Place  
Settle  
BD24 9EJ

**Date:**

**Full Name:**

**Email:**

**Phone:**

**Order ID:**

Please read the information below and tick the appropriate box.

- Print off and fill in this Returns Form.
- Make sure your item is adequately packaged and includes your completed Returns Form. Original packaging, such as footwear boxes, still need protective packaging. Failure to do so will invalidate your rights to a full refund or return.
- Post the item(s) back to us using a suitable service appropriate to the item's value. 3 Peaks Cycles is not responsible for items lost or damaged in transit.
- A refund for the goods will be issued once the return is processed.

**I JUST DON'T WANT WHAT I ORDERED:**

**IT ISN'T WHAT I ORDERED:**

**WARRANTY OR I THINK IT'S FAULTY:**

If you feel that your item is defective, broken, or faulty in any way and it is still under warranty, then contact our Customer Support team at [hello@3peakscycles.com](mailto:hello@3peakscycles.com). Please provide as much information as possible with regards to the issue and including photos where applicable.

For Health and Safety reasons, items need to be returned clean, dry and free from dirt. We regret to inform you that we can not process items that do not meet these criteria, and we will return these items to you.

**Name of Item(s):**

**Location of the fault on the item:**

**Full description of the suspected fault:**

**Failure to return unwanted items in a saleable condition may invalidate your rights to a full refund.**